

This add-on option to the Bridging the Gap program provides practica "need to know" information about starting a solo practice.

ABOUTTHESPEAKER

SHAWN L. HOLAHAN is the Practice Management Counsel for the LSBA and administrates the LSBA's fee dispute arbitration program. Prior to her position at the bar, she was a partner with a medium-sized law firm in New Orleans (labor and employment matters primarily) and had completed two federal clerkships in the USDC. (E.D. La.). She has served ABA LP Division's Publishing Board and its TECHSHOW Planning Board and is currently a member of the State and Local Outreach Committee. She also served as the Chair of the Practice Management Advisors of North America.

Thursday, May 8, 2025 WEBINAR

- CLE Credit: 4.0 max credits
- Written Cancellation Deadline: May 1
- e-Course Materials

- Registration fee*: \$25
 - *The fee includes electronic course materials and seminar attendance.

For more information or to register online visit www.lsba.org/cle

THE LAW OFFICE BUSINESS PLAN - THE BASICS 8:30-9:45 a.m. (1.25 credits)

Hanging out your shingle and don't know where

The first step is your business plan. This session will discuss the importance of developing a basic business plan for your own law office. We will also discuss the basics of developing such a plan that can guide your practice from the start, leave positive impressions on financial institutions and other possible future relationships with colleagues, and adapt as your practice grows and changes.

9:45-10:30 a.m. THE ACTUAL LAW OFFICE

Where is Your Office? What's in it? What are you (.75 credits) calling it? What are your Office Processes? How are your Files Organized? Are You Creating the Impression That You Want to Create?

Many office options exist from the traditional brick and mortar office, rent-a-desk workspaces, shared workspaces and even virtual offices. We will discuss the pros and cons of each. We will also discuss the equipment and technology basics for the starting law office and cost-effective alternatives to hiring staff for administrative tasks. Efficient offices depend on good processes from client intake to file organization and calendaring. This session will explore them and discuss pros and cons.

10:30 - 10:45 a.m. Break

IF YOU BUILD IT, WILL THEY COME? 10:45 - 11:15 a.m.

(.5 credits) **Attracting the Right Clients for Your Practice**

We will discuss the development of a client base that is good for your type of practice. We will also discuss the clients that you should avoid or think twice about. We will also discuss maintaining a positive online presence and defeating negative online items.

CLIENT COMMUNICATIONS & CLIENT RELATIONS 11:15 a.m. - noon

(.75 credits) Nail this for Happy Clients and a Productive Practice

Essential to effective client communication is managing client expectations from the beginning to the end of your representation. We will discuss best practices on client intake, client communication throughout the representation and at the end.

Noon-12:15 p.m. Break

12:15 - 12:45 p.m. **TIME AND BILLING**

The Life Blood of Your Firm (.5 credits)

We will discuss the art of billing (and the art of the timing of billing) and the development of the billing vocabulary.

PRACTICE RESOURCES 12:45 - 1:00 p.m.

(.25 credits) LSBA and Other Online Resources

Membership with the LSBA gives you access to many different member services, and a list of other online resources that are sure to be helpful.

Registration Form - HANGING OUT YOUR SHINGLE WEBINAR

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GENER!	☐ Judge Bar Roll Number (leave blank if you have not received your Bar Roll #)
ERAI	□ Ms. □ Mr. Name
Z	First Name for Badge
INFORMATION	Firm Name
ATIC	Address
ž	City/State/Zip
	Office Phone Home Phone
	Fax
	☐ Please check here or contact the LSBA if you have a disability which may require special accommodations at this conference. The LSBA is committed to ensuring full accessibility for all registrants.
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